



Wedding Policy and Contract

Thank you for choosing us for your wedding floral arrangements. It is our desire that your special event be as beautiful and memorable as possible. We will work closely with you to have everything exactly as you wish.

1. Weddings require 50% deposit at the time the order is confirmed and the contract is signed. The balance is due 4 weeks before the wedding delivery date.
2. Cancellation/refund policy: If the event is cancelled 60 days prior to the event date, a 25% refund of the initial 50% deposit will be granted. Note: if the event is cancelled 30 days or less prior to the event date, the initial 50% deposit is considered nonrefundable.
3. Substitution clause: Where specific varieties of flowers are defined, Fancy Florals reserves the right to make substitutions whenever market conditions affect integrity or availability of the defined flowers. Substitutions will be of equivalent value.
4. In the event of fire, natural disaster (including hurricanes that disrupt flower imports), tragedy or other emergency, liability is limited to full refund of all monies paid.
5. I give Fancy Florals by Nancy, its representatives and employees, the right to take photographs of me and my property in connection with the attached identified subject. I authorize Fancy Florals by Nancy, its assigns and transferees to copyright, use and publish the same in print and/or electronically. I agree that Fancy Florals by Nancy may use such photographs of me with or without my name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and web content.
6. Any equipment that is rented for your wedding must be returned clean and in good condition on the first business day following the date of its use. A charge will be made for any equipment that is damaged or lost (based upon our replacement cost,) and valid credit card information must be on file to cover the cost of damaged or lost items, or a deposit will be collected then refunded when the items are returned. My preference is:

Credit card information on file

Deposit by check

